

**TERMS & CONDITIONS (a)**

INFORMATION	PRICE
Voucher	All reservations must have a voucher.☹
Minimum rental days	1 day (Grace period: High Season: 1 Hour / Mid-Season: 2 Hours / Low Season: 3 Hours)☹
<b>PRICE INCLUDED</b>	
Unlimited mileage	
VAT taxes included	16%
<b>EXTRAS SERVICES</b>	<b>PAY LOCAL</b>
Additional driver	INCLUDED maximum of 1 drivers free. More than one driver is charged 4,9 €
Young driver	From 21 to 23 years old, with at least one year of experience (only for A, B, C and D groups) 20 €/day
<b>EXTRAS SERVICES</b>	<b>PAY LOCAL</b>
<b>EXTRAS SERVICES</b>	<b>PRICE</b>
Road service charge (per assistance)	Applied daily rental on all rents (+351) 966 000 019 available 24h per day 40 €
Airport surcharge	Included
Opening process fee	In case of accident or damage 40 €
Cancellation policy	Applied if client doesn't cancel reservation until 24h before 01.06 to 30.09 60 €
Baby seat or infant seat	With a maximum fee of €50 5€/day
Harbour surcharge (b)	Applied in rental start or drop off 35 €
Harbour surcharge (c)	Applied in rental start or drop off 15 €
Deliveries & collection (d)	Hotels or out of the office (d)
After hours (e)	From 7 pm until 9 am., except on Airport where applies Airport working hours 40 €
Inter-Islands car movement	Contact Reservation Department
Fuel deposit	Not available

- a) Except in Graciosa Island  
b) São Roque-Pix, Angra do Heroísmo-Ter, Lajes-Flw e Calheta-SIZ  
c) Praia da Vitória-Ter, Vila Porto-SMA, Santa Cruz-FLW  
d) 15€ applied until 15km from one of our offices; 30€ applied between 15 km and 30 km from one of our offices; and 50€ applied from 30 km to 60 km from one of our offices  
e) An after hour surcharge of € 40,- will apply between the hours of 7 pm to 9 am  
In case of 2 fees may be applied, only 1 (the most expensive of the 2) should be charged

- Also, please note the following ☹
- Only the Client and / or authorized drivers benefit from the terms above; failure to comply with this condition implies the total annulment of the coverages mentioned in this document. Also, none of the above will apply in case of breakdown, accident, damage and/or unauthorized use, motivated by deceit or fraud, negligence, driving under the influence of drugs or alcohol or non-compliance, by the Client and/or driver, of all the rental agreement's general terms and conditions, the driving code and applicable legislation. The annulment of insurance coverage also applies if the Client fails to return the vehicle's keys in case of theft.☹
  - In case of an accident due to excess speed, negligence, driving under the influence of drugs or alcohol or any other substance that reduces driving capacity, the Client will be held responsible for the total amount of the repair of the damages and for compensation regarding the time that the vehicle was inoperable (payment of the days in agreement with the category and rate at the time).☹
  - The insurance does not clear the Client of payment of damages caused due to negligence, on the superior, inferior, and interior of the vehicle even if there hasn't been a collision.☹

**TERMS & CONDITIONS INSURENCE/EXCESS**

INSURENCE PACK	Pack Safety Plus					Pack Super Relax				
	C.D.W.	T.P.	P.A.I.	Liability	Deposit*	SUPER C.D.W.	W.D.W.	T.R.W.	Liability	Deposit*
A		Included		700 €	700 €		19 €		100 €	100 €
B,C		Included		700 €	700 €		19 €		100 €	100 €
D		Included		900 €	900 €		21 €		100 €	100 €
G,G2, FA, H,E		Included		1 700 €	1 700 €		28 €		200 €	200 €
G1,O,E1,E2,I,J		Included		1 700 €	1 700 €		36 €		200 €	200 €
L1,N,V,L,M,M1		Included		1 800 €	1 800 €		NA		NA	NA

\* Deposit in credit card in the name of the driver

- TRW - Tires and Rims Waiver  
CDW - Collision Damage Waiver  
TP-Theft Protection  
PAI - Personal Assistance Insurance  
SUPER CDW - Super Collision Damage Waiver  
WDW - Windscreen Damage Waiver